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Self-Audit for Gender Equity

# best practices

Minnesota State Bar Association Committee on Women in the Legal Profession

The following represents the MSBA approved Best Practices for promoting gender equity in legal employment.

These goals are intended to promote practices among legal employers (public and private) that encourage employment and retention of women in the profession.

The Committee comments are intended as guides to the interpretation of each Best Practice and are not a part of the goals themselves.

The issues addressed are:

Equal Access Workday Governance Evaluation/Promotion Retention Compensation

## 1. Equal Access Issues

## Legal employers:

- Provide women with equal access to clients and equal opportunity for challenging work assignments through succession and practice plans reviewed and adopted by the legal employer's management.
- Provide women with training, financial support, recognition and commensurate compensation for developing sustainable and growing practices and establishing community reputations.
- Encourage diversity in their lawyers' informal gatherings and social events.
- Create opportunities for all junior lawyers to have access to more senior lawyers for training, evaluation, networking, and mentoring purposes.
- Provide internal and external access to leadership training.
- Recognize participation in community and bar leadership activities, including service on committees and boards, as a value to legal employers.
- Periodically review scheduled meetings or events, including marketing events, to ensure that all lawyers have the opportunity to participate in meetings and activities.

## Committee Comments:

Providing support for networking with other lawyers aids women where there is not a critical mass of women lawyers.

Legal employers should provide and routinely monitor equal access to work and clients for all lawyers in all practice areas, including establishing succession plans for equal access to clients of retiring attorneys.

Legal employers should provide opportunity and support for all types of marketing activities including those nontraditional activities such as theater, arts, and family activities, as well as the more traditional opportunities such as golf and sporting events.

Marketing, community involvement, education, speaking, and networking opportunities specifically targeting women lawyers, clients and potential clients should be encouraged and supported financially. Women should be included in all traditional marketing efforts as well.

## 2. Workday Issues

## Legal employers:

- Offer equitable and viable alternative part time and flexible work schedules.
- Provide adequate technology to maximize lawyers' productivity and to support their needs consistent with their work schedules.
- Adopt and implement formal and informal mentoring programs.
- Adopt and enforce anti-discrimination and harassment policies, including gender discrimination and sexual harassment.
- Adopt and implement policies and procedures to investigate and enforce complaints of inequity, discrimination, or harassment.
- Obtain, analyze and communicate to all lawyers data about gender equity within their organization.
- Support gender equity at all management levels through action and words and communicate this support to the entire organization.

#### **Committee Comments:**

Adequate technology includes laptop computers, remote access to computers and programs and appropriate remote legal research access, voice mail, and clerical support.

In addition to offering part time and flexible work schedules, employers should work to create an environment in which lawyers feel comfortable using them.

Management's support of gender equity should carry with it the expectation that all members of the organization will be committed to gender equity within the organization.

## 3. Governance

## Legal employers:

- Ensure that women are represented on a proportionate basis and participate in all levels of firm or public employment management.
- Gather and internally disseminate statistical information regarding gender representation in hiring, promotion, compensation, and governance.
- Charge a person and/or committee with promoting diversity, including gender equity.

#### **Committee Comments:**

Representation should be proportionate based on the ratio of female lawyers to male lawyers employed, not just women partners or women managers.

Gender representation includes both participation in the activities related to hiring, promotion, compensation and governance, and the result of efforts in those areas.

Data should be kept and regularly reviewed regarding all aspects of the process of hiring, promotion, compensation and governance, including keeping the statistics gathered in the objective SAGE survey.

## 4. Evaluation/Promotion Issues

## Legal employers:

- Apply uniform standards for advancement of men and women within the organization.
- Periodically review, communicate, and consider client satisfaction in the evaluation of all lawyers.
- Recognize and reward lawyers for mentoring others.
- Review lawyers' treatment of others and address inappropriate behaviors.
- Recognize women and men for their achievements in all areas of legal practice, including recruiting, marketing and mentoring informally and/or through formal recognition programs.
- Establish goals or benchmarks for individual lawyers as part of their personal evaluations.

## **Committee Comments:**

Established time frames, practice goals and practice planning enable both lawyers and their employers to fairly evaluate progress and aid in training and ensure that all lawyers receive similar opportunities to progress toward promotion.

Mentoring programs include internal and external leadership programs.

Employers should have both male and female employees available to receive and review complaints. Complaints should be handled confidentially, when possible, and complaining parties should not be subject to retaliation.

Senior management should be responsible for addressing behaviors reflecting conscious or unconscious stereotypes

and perceptions of gender bias. Behavior may include language, excluding someone from an event or type of work, lack of civility and other inappropriate behavior, or failing to provide adequate alternative marketing opportunities.

Being valued was cited as an important reason why women said they stayed with firms and not being valued was a reason why they left. For public employers, recognition is especially critical as merit compensation is not usually available.

## 5. Retention Legal employers:

- Conduct exit interviews of all departing lawyers to determine the reasons for their departure.
- Address gender inequity in retention rates for attorneys at all levels.

## Committee Comments:

Exit interviews should include inquiry about the reasons for leaving and allow for discussion about all aspects of firm management and culture. Firms should make use of the information learned in exit interviews to improve retention.

## 6. Compensation Issues

## Legal employers:

- Establish non-discriminatory bases for compensation decisions within the organization.
- Communicate the true basis for compensation to women and men within the organization.
- Ensure that women participate in compensation decisions.
- Recognize and equitably reward men and women for participation in firm administrative duties as part of the compensation decision.

## **Committee Comments:**

Legal employers should routinely analyze the numbers to make sure that there is no gender bias in the decision-making. To the extent possible, employers should consider economic and non-economic measures, in addition to billable hours or seniority, as a basis for compensation.

Other measures may include business development, realization rates, efficiency, client satisfaction, administrative duties, mentoring, and pro bono work.

## **Sage Survey Participants**

Anoka County Attorneys Office Anoka County Public Defenders Office Arthur Chapman Kettering Smetak & Pikala PA Briggs and Morgan PA Carver County Attorneys Office Central Minnesota Legal Services City of Bloomington City of Rochester City of St. Cloud Collins Buckley Sauntry & Haugh PLLP Cousineau McGuire & Anderson Chtd Dakota County Attorneys Office Dorsey & Whitney LLP Dunlap & Seeger PA **Eighth Judicial District** Faegre & Benson LLP Federal Public Defenders -Minneapolis Office Fifth Judicial District Flynn Gaskins & Bennett LLP Fourth Judicial District Fredrikson & Byron PA Gray Plant Mooty Mooty & Bennett PA Greene Espel PLLP Halleland Lewis Nilan Sipkins & Johnson PA Hamline University School of Law Hansen Dordell Bradt Odlaug & Bradt PLLP Hennepin County Attorneys Office Hinshaw and Culbertson Internal Revenue Service - St. Paul Office Jardine Logan & O'Brien PLLP Lapp Libra Thomson Stoebner & Pusch Chtd Lawyers Professional Responsibility Office Leonard Street and Deinard LeVander Gillen & Miller PA Lindquist & Vennum PLLP Lommen Nelson Cole & Stageberg PA

Maslon Edelman Borman & Brand LLP Maun & Simon PLC Meshbesher & Spence Messerli & Kramer PA Minnesota Supreme Court Minnesota Tax Court Office of Administrative Hearings Olmstead County Attorneys Office Oppenheimer Wolff & Donnelly LLP Patterson Thuente Skaar & Christensen PA Public Defenders Office - Eighth District Public Defenders Office - Fifth District Public Defenders Office - Seventh District Public Defenders Office - Sixth District Public Defenders Office - Third Judicial District Quinlivan & Hughes PA Ramsey County Attorneys Office Ramsey County Public Defenders Office Ratwik Roszak & Maloney PA Rider Bennett LLP Robins Kaplan Miller & Ciresi LLP Schwegman Lundberg Woessner & Kluth PA Scott County Attorneys Office Second Judicial District Seventh Judicial District Sherburne County Attorneys Office Stearns County Attorneys Office United States Court of Appeals - Eighth Circuit United States Department of Justice -Office of US Trustee - Minneapolis Office United States District Court for the District of Minnesota William Mitchell College of Law Workers Compensation Court of Appeals Wright County Attorneys Office